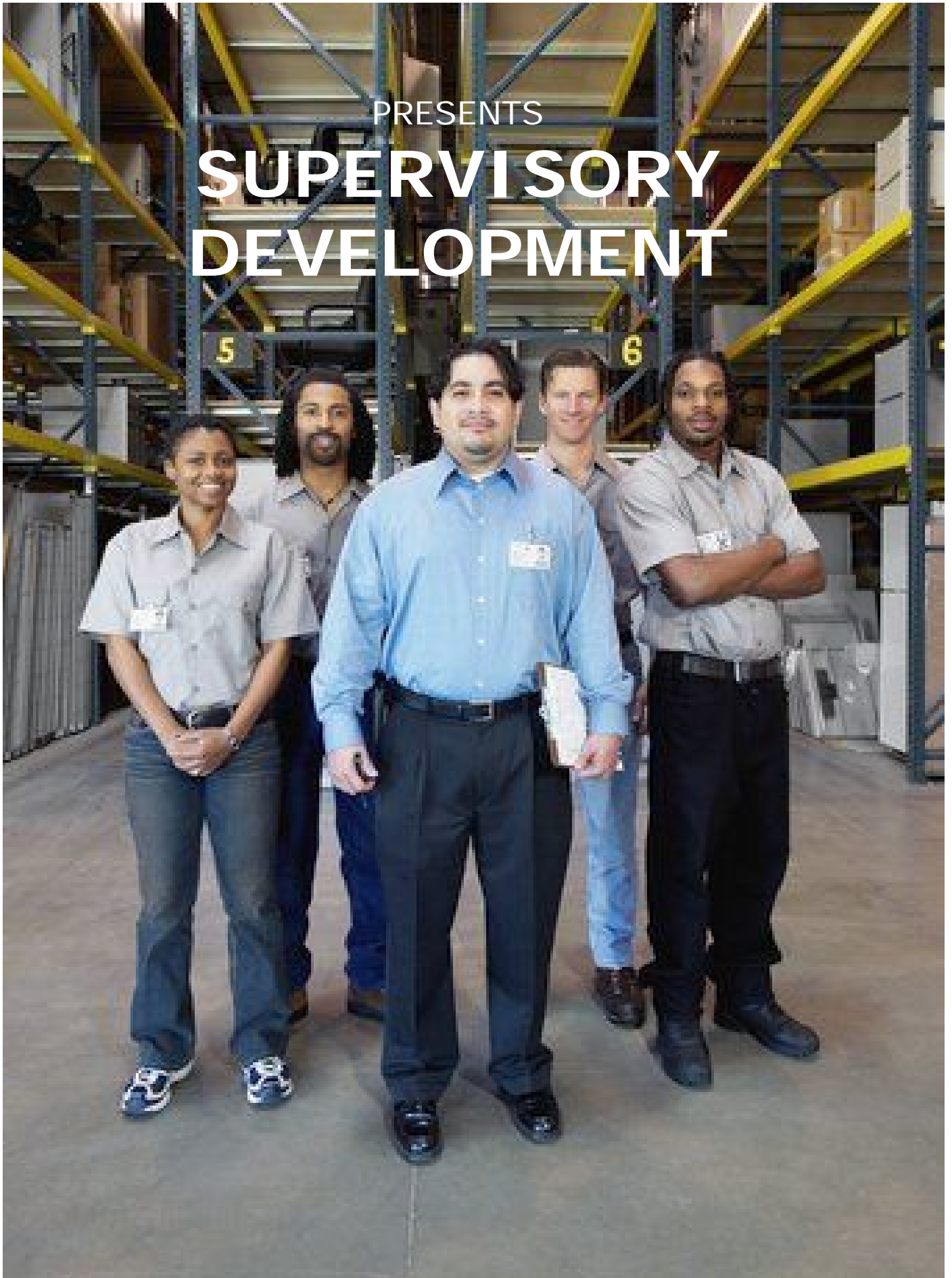


PRESENTS

# SUPERVISORY DEVELOPMENT



**TRAINING:**  
**SUPERVISORY DEVELOPMENT**



**What will I learn from Supervisory Development?**

- You will understand the scope and nature of the supervisory position
- You will learn some ways to deal with the challenges of the role
- You will recognize the responsibilities you have as a supervisor, to yourself, to your team and to your organization
- You will identify key techniques to help you plan and prioritize effectively
- You will acquire a basic understanding of and develop strategies for leadership, team building, communication, and motivation and what part they play in effective supervision

**What You Will Cover:**

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>➤ Your role as a supervisor</li> <li>➤ The challenges you face and how to deal with them</li> <li>➤ Finding time to plan</li> <li>➤ Organizing &amp; prioritizing</li> <li>➤ What it means to be a leader</li> <li>➤ Working with your team</li> </ul> | <ul style="list-style-type: none"> <li>➤ Communicating with your employees and your manager</li> <li>➤ Your role in employee orientation and training</li> <li>➤ Motivating your team</li> <li>➤ Providing and accepting feedback</li> <li>➤ Resolving conflict</li> <li>➤ Problem solving</li> </ul> |
|---|---|

**Who is the trainer?**

Drs. Lilah Maduro-Wever is a NIP-registered psychologist experienced in treating i.e. job reintegration, stress, burnout, drugs- and relationship problems on Aruba. She has worked as trainer/therapist at Buro Arends, GGZ-Midden Brabant, and Centro Dakota and therefore knows the psychological problems that are common to Aruba. She has successfully acquired a university degree in Social & Organizational Psychology in 1999 in Leiden and a university degree in Clinical Health Psychology in 2004 in Tilburg.



**Training dates:**

Meeting 1: February 23<sup>rd</sup>, 2010 6.30-9.00pm  
 Meeting 2: March 02<sup>nd</sup>, 2010 6.30-9.00pm  
 Meeting 3: March 09<sup>th</sup>, 2010 6.30-9.00pm  
 Meeting 4: March 16<sup>th</sup>, 2010 6.30-9.00pm

**Price:**

Afl. 710\*, -

**Location:**

To be announced

**Number of participants:**

To have effective participation from all participants, the training insists on a minimum of 8 participants and a maximum of 15 participants.

\*Ask for our group discounts