

PRESENTS

# EMPLOYEE PERFORMANCE



**TRAINING:**

# EMPLOYEE PERFORMANCE

This training is for supervisors who wish to better understand themselves and others through completing and interpreting personality typing, to develop their problem-solving and decision-making skills, and to explore performance management issues.

Ø **How you will benefit:**

- Develop useful techniques for setting and achieving goals
- Apply and interpret personality typing
- Use the results of personality typing to improve communication and team-building
- Understand the roles of a leader and how to fulfill them
- Identify the stages of team development and use appropriate strategies for each stage
- Solving problems and making decisions

Ø **What you will cover:**

- Setting Goals
- Typology
- Kersey and Bates Temperament Types
- The Situational Leadership Model
- Four Stages of team Development
- The Problem Solving Process
- Making Effective Decisions
- Documenting Performance
- Performance Reviews

Ø **Who is the trainer?**

Drs. Lilah Maduro-Wever is a NIP-registered psychologist experienced. She has worked as a trainer/therapist at Buro Arends, GGZ-Midden Brabant, and Centro Dakota and therefore knows the psychological problems that are common to Aruba. She has successfully acquired a university degree in Social & Organization Psychology in 1999 in Leiden and a university degree in Clinical Health Psychology in 2004 in Tilburg.

Ø **Training dates:**

Meeting 1:	October	14 <sup>th</sup> , 2010
Meeting 2:	October	21 <sup>st</sup> , 2010
Meeting 3:	October	28 <sup>th</sup> , 2010
Meeting 4:	November	04 <sup>th</sup> , 2010

**Price:**

Afl. 710\*,-/person

**Location:**

to be announced

**Time:** 18.30-21.00



Ø **Number of participants:**

To have effective participation from all participants, the training insists on a minimum of 8 participants and a maximum of 15 participants.

\*Ask for our group discounts